

4495 Crossings Boulevard, Prince George, VA 23875

IMPORTANT UPDATES COMING MAY 31

[Member Name] and [Joint Member Name] [Address Line 1] [Address Line 2] [City], [ST] [ZIP]

May 1, 2025

Dear Member,

As your trusted financial partner, we are honored that you chose Homebase Federal Credit Union from the many choices available to you. We greatly value your membership and are always seeking new ways to serve you better each day.

SYSTEM UPGRADE

NEW ONLINE BANKINGDIVIDEND TIMING CHANGES

We're excited to announce a major technology and service upgrade. For the past year, our team at Homebase has been working diligently behind the scenes to bring this initiative to life. From May 31 through June 2, all Homebase branches will be closed, and online banking will be offline while we transition to our new system. On June 3, we will re-open with a brand new platform designed to bring greater value and convenience to your membership through enhanced functionality, stronger security, and a seamless banking experience across all your digital devices.

WHAT DOES THIS MEAN FOR ME?

Temporary Service Interruptions

Some services will be temporarily unavailable during the upgrade period of **Saturday, May 31 – Monday, June 2**. Please review the chart on the reverse side of this letter. Additional details, including exact dates and times, will be available on our website at **homebasecu.org/upgrade**.

A New Online and Mobile Banking Experience

Starting **June 3**, you will enjoy a new and improved online and mobile banking platform. On that day, you'll need to re-register and create a **new login**. As part of our enhanced security features, **each member will have a unique login**. *Example: If you and your spouse share a joint account, each of you will create your own individual login*.

Monthly Dividend Payouts

Homebase will transition all share (savings), share draft (checking), and certificate accounts from quarterly to monthly dividend distributions. (Money Market accounts will continue their current monthly dividend payouts.) We are excited that our new system allows more frequent dividend payments across all deposit accounts. Here's how it will work:

- A partial dividend distribution for the current quarter will be posted on May 31, 2025, covering April and May.
- Starting June 1, 2025, monthly dividend cycles will begin, with dividends paid on the last day of each month.
- Updated standard Truth-In-Savings disclosures that reflect these changes are included in this packet. To view current rates, visit homebasecu.org/rates/#dr.

HOW SHOULD I PREPARE FOR THE TRANSITION?

Stay Informed: We'll continue to send updates via email and online banking. You can also **visit homebasecu.org/upgrade** often for the latest information.

Update Your Contact Information: If your phone number, email, or address has changed, please update your information through Online Banking, by calling us at **(804) 452-0736**, or by visiting any branch. Keeping your information up-to-date ensures you don't miss important updates.

HOMEBASE IS HERE FOR YOU

We are committed to making this transition as smooth as possible. Our team is ready to assist you every step of the way. Please don't hesitate to reach out with any questions or concerns.

Thank you for your continued trust and support. We're excited for the opportunities this technology upgrade will bring and how it will allow Homebase Federal Credit Union to better serve you!

Thank you,

Clint Summers
President and CEO

Service Availability During System Upgrade

MEMBER SERVICES	Friday May 30	Saturday May 31	Sunday June 1	Monday June 2	Tuesday June 3
Branch & Call Center Hours	Normal Hours 9 AM - 5:30 PM	CLOSED	CLOSED	CLOSED	Normal Hours 9 AM - 5:00 PM
Homebase ATMs & video teller	Normal Hours 9 AM - 5:30 PM	Unavailable	Unavailable	Unavailable	Normal Hours 9 AM - 5:00 PM
Non-Homebase ATMs	Available	Available	Available	Available	Available
Debit & Credit Cards (including fraud monitoring)	Available	Available	Available	Available	Available
Direct Deposit Received					
Pre-Scheduled Payments or Transfers (ACH)	Normal Hours 9 AM - 5:30 PM		Normal Hours 9 AM - 5:00 PM		
Wires	Available	Unavailable	Unavailable	Unavailable Unavailable	
Loan Applications	Available	Durin loans@h	Available		

DIGITAL SERVICES	Friday May 30	Saturday May 31	Sunday June 1	Monday June 2	Tuesday June 3
Online Banking	Available until 5:00 PM	Unavailable	Unavailable	Unavailable	Re-register & log in
Mobile App	Available until 5:00 PM	Unavailable	Unavailable	Unavailable	Download new app
Bill Pay	After 5/22, no Payment Paymer	Re-register & log in			
Loan Payments from External Account	After 4/30, no ne C Pre-sc Payments	Re-register & log in			
Remote Check Deposit	Available until 5:00 PM	Unavailable	Unavailable	Unavailable	Available
Card Controls	Available until 5:00 PM	Unavailable	Unavailable	Unavailable	Available
E-Statements	Available until 5:00 PM	Unavailable	Unavailable	Unavailable	Re-register & log in



TRUTH-IN-SAVINGS DISCLOSURE

LAST DIVIDEND DECLARATION DATE Monthly:

The rates, fees and terms applicable to your account at Homebase Federal Credit Union ("Credit Union") are provided with this Truth-in-Savings Disclosure. The Credit Union may offer other rates for these accounts from time to time.

RATE SCHEDULE									
ACCOUNT TYPE	DIVIDENDS				BALANCE REQUIREMENTS				ACCOUNT LIMITATIONS
	Dividend Rate/ Annual Percentage Yield (APY)	Dividends Compounded	Dividends Credited	Dividend Period	Minimum Opening Deposit	Minimum Balance to Avoid a Fee	Minimum Balance to Earn the Stated APY	Balance Method to Calculate Dividends	See Paragraph 6
☐ Share	1	Monthly	Monthly	Monthly (Calendar)	\$25.00	_	\$300.00	Average Daily Balance	_
☐ Savings Revolution	1	Monthly	Monthly	Monthly (Calendar)	_	_	\$300.00	Average Daily Balance	_
☐ Christmas Club	1	Monthly	Monthly	Monthly (Calendar)	\$25.00	_	\$300.00	Average Daily Balance	Account withdrawal limitations apply.
☐ IRA	1	Monthly	Monthly	Monthly (Calendar)	\$100.00	_	\$300.00	Average Daily Balance	_
☐ Money Market		Monthly	Monthly	Monthly (Calendar)	\$25,000.00 \$50,000.00 \$75,000.00	\$25,000.00 \$50,000.00 \$75,000.00	\$25,000.00	Average Daily Balance	Account limitations apply.
Checking	1	Monthly	Monthly	Monthly (Calendar)	_	_	\$300.00	Average Daily Balance	_
☐ 5 Star Checking	1	Monthly	Monthly	Monthly (Calendar)	_	_	_	Average Daily Balance	_
☐ All Star Student Checking	1	Monthly	Monthly	Monthly (Calendar)	_	_	\$300.00	Average Daily Balance	_

ACCOUNT DISCLOSURES

Except as specifically described, the following disclosures apply to all of the accounts. All accounts described in this Truth-in-Savings Disclosure are share accounts.

1. RATE INFORMATION — The annual percentage yield is a percentage rate that reflects the total amount of dividends to be paid on an account based on the dividend rate and frequency of compounding for an annual period.. For all accounts, the dividend rate and annual percentage yield may change monthly as determined by the Credit Union's Board of Directors. The dividend rates and annual percentage yields are the rates and yields as of the last dividend declaration date which is set forth in the Rate Schedule.

For 5 Star Checking accounts, you will earn dividends on your account if you meet the following minimum service

requirements during the calendar month: a) have cumulative payroll direct deposits of at least \$200.00 into your account via ACH; b) have at least 2 bill pay or automatic ACH withdrawals from your account; c) have at least 12 signature or PIN-based debit card transactions in amounts, with a minimum of \$5.00 per transaction; (ATM withdrawals and cash advances are excluded) d) be registered for online banking; and e) be enrolled in estatements. If you do not meet all of these requirements during a calendar month, dividends will not be paid for that period. However, your account will automatically earn dividends for the first calendar month after the account is opened regardless of whether all minimum service requirements are met.

- 2. NATURE OF DIVIDENDS Dividends are paid from current income and available earnings after required transfers to reserves at the end of the dividend period.
- 3. DIVIDEND COMPOUNDING AND CREDITING The compounding and crediting of dividends and dividend period applicable to each account are set forth in the Rate Schedule. The dividend period is the period of time at the end of which an account earns dividend credit. The dividend period begins on the first calendar day of the period and ends on the last calendar day of the period.
- **4. ACCRUAL OF DIVIDENDS** For all earning accounts, dividends will begin to accrue on noncash deposits (e.g. checks) on the business day you make the deposit to your account. If you close your account before accrued dividends are credited, accrued dividends will

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not be paid. However, for Christmas Club accounts, any accrued dividends will be paid if you close the account within seven (7) days of the date you open it.

- 5. BALANCE INFORMATION To open any account, you must deposit or already have on deposit the minimum required share(s) in any account. Some accounts may have additional minimum opening deposit requirements. The minimum balance requirements applicable to each account are set forth in the Rate Schedule. For Money Market accounts, there is a minimum daily balance required to avoid a fee for the dividend period. If the minimum daily balance is not met during the dividend period, there will be a fee as stated in the Schedule of Fees and Charges. For Share, Savings Revolution, Christmas Club, IRA, Money Market, Checking, and All Star Student Checking there is a minimum average daily balance required to obtain the annual percentage yield for the dividend period. If the minimum average daily balance is not met, you will not earn the stated annual percentage yield. For Share, Christmas Club, IRA, Money Market, Checking, and 5 Star Checking accounts using an average daily balance method, dividends are calculated by applying a periodic rate to the average daily balance in the account for the period. The average daily balance is determined by adding the full amount of principal in the account for each day of the period and dividing that figure by the number of days in the period.
- **6. ACCOUNT LIMITATIONS** —For a Christmas Club account, the available balance will be transferred to your Share account on or after November 1 and the account will remain open. You may be charged a withdrawal fee of \$5.00 for each withdrawal from the account. However, no fee will be charged if the withdrawal occurs within seven (7) days of the date the account is opened. For Money Market accounts, you may write no more than three (3) checks per month from this account. For IRA, Checking, All Star Student Checking, and 5 Star Checking accounts, no account limitations apply.
- 7. FEES FOR OVERDRAWING ACCOUNTS Fees for overdrawing your account may be imposed on each check, item, ATM transaction and one-time card debit transaction (if member has consented to Extended Coverage for ATM and one-time debit card transactions), preauthorized automatic debit, telephone initiated withdrawal or any other electronic withdrawal or transfer transaction that is drawn on an insufficient available account balance. The entire balance in your account may not be available for withdrawal, transfer or paying a check or item. You may consult the Membership and Account

Agreement and Funds Availability Policy Disclosure for information regarding the availability of funds in your account. Fees for overdrawing your account may be imposed for each overdraft, regardless of whether we pay or return the check, item or transaction. If we have approved a Courtesy Pay Limit for your account, such fees may reduce your approved limit. If an item is returned because the available balance in your account is not sufficient to cover the item and the item is presented for payment again, we will charge a Return Item (NSF) Fee each time we return the item because it exceeds the available balance in your account. If, on representment of the item, the available balance in your account is sufficient to cover the item we may pay the item, and, if payment causes an overdraft, charge a Courtesy Pay Fee. Please refer to the Schedule of Fees and Charges for current fee information.

For ATM and one-time debit card transactions, you must consent to Extended Coverage in order for the transaction amount to be covered by the Credit Union's Overdraft Protection Plan. Without your consent, the Credit Union may not authorize and pay an overdraft resulting from these types of transactions. Services and fees for overdrafts are shown in the document the Credit Union uses to capture the member's opt-in choice for extended coverage and the Schedule of Fees and Charges.

8. BONUS — For 5 Star Checking account, you will receive a reward of \$2.00 for each calendar month in which you meet the minimum service requirements as listed for this account in section 1 of this disclosure. If you do not meet all of the requirements during a calendar month, the reward will not be paid for that period. However, you will automatically receive the \$2.00 reward for the first calendar month after the account is opened regardless of whether all minimum service requirements are met.

You will also qualify for a one-time bonus payment of \$25.00 the first time you meet all of the 5 Star Checking minimum service requirements during a calendar month along with a loan rate discount of 0.25% off a new loan. Existing loans, mortgages and credit cards do not qualify. The loan application must be received after the 5 Star Checking account is opened and must meet the qualifiers in section 1 to receive the discount. Loans are eligible for review at any time and the discount may be forfeited at any time during the life of the loan if the qualifiers are not met. This bonus offering may be discontinued at any time.

9. MEMBERSHIP — As a condition of membership, you must purchase and maintain the minimum required share(s) and pay a nonrefundable membership fee as set forth below.

Par Value of One Share \$25.00 Number of Shares 1 Membership Fee \$1.00

10. RATES — The rates and fees provided in or with the Rate Schedule are accurate and effective for accounts as of the last dividend declaration date indicated on this Truth-in-Savings Disclosure. If you have any questions or require current rate and fee information on your accounts, please call the Credit Union.

SCHEDULE OF FEES AND CHARGES							
SHARE ACCOUNT FEES							
NSF	\$25.00/Item (each submission/resubmission)						
Share Account Excessive Withdrawal	\$1.00/Withdrawal after 2 withdrawals per month						
Christmas Club Early Withdrawal	\$5.00/Withdrawal						
Money Market Minimum Balance Fee	\$25.00/Month if minimum daily balance is not maintained						
IRA Withdrawal Fee	\$100.00/Withdrawal						
Inactive Account	\$10.00/Month on share accounts with an aggregate balance between all shares with \$100.00 or less and no activity for 1 year						
CHECKING AC	COUNT FEES						
NSF	\$25.00/Item (each submission/resubmission)						
Pre-Authorized Debit NSF	\$25.00/Item						
Stop Payment	\$30.00/Request						
Check Orders	Prices may vary depending upon style						
Check Copy	\$2.00/Copy						
5 Star Checking	Entitles 1 overdraft fee refund per calendar year						

OTHER SERVICE FEES							
(applicable to all accounts)							
Account Reconciliation/Research	\$20.00/Hour; minimum of 1 hour						
Courtesy Pay (not eligible for Student Checking)	\$25.00/Item						
Loan Payment over the phone from another Financial Institution	\$10.00						
Statement Copy	\$2.00/Copy						
Deposited Item Return	\$25.00/Item						
International Wire	\$45.00/Item						
Wire Transfer (Outgoing)	\$20.00/Transfer						
Money Order	\$2.00/Money Order						
Official Checks	\$5.00/3 rd party check						
Incorrect Address	\$10.00/Month						
Lien, Levy, or Garnishment Processing	\$75.00						
Temporary Check Fee	\$4.00 for 4 checks. Waived if box of checks are ordered on the same day.						
Account Reassignment	\$25.00/occurrence; waived once per year						
Foreign Check Collection: Canada	\$25.00 plus \$5.00 per item						
Foreign Check Collection: Other Countries	\$25.00 plus \$20.00 per item						
Processing On-Us Check for Non-member	\$2.00/Item						
Verification of Deposit, Account Verification	\$10.00						
ELECTRONIC FUNDS TRANSFER FEES							
Foreign ATM Transaction	\$1.00/Transaction						
Foreign ATM Inquiry	\$1.00/Inquiry						
Lost/Stolen Card	\$15.00/Card						
Expedited Card Shipment	\$50.00						

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

NCUA

National Credit Union Administration, a U.S. Government Agency

TRUTH-IN-SAVINGS DISCLOSURE

MATURITY DATE: EFFECTIVE DATE:

The rates, fees and terms applicable to your account at Homebase Federal Credit Union ("Credit Union") are provided with this Truth-in-Savings Disclosure. The Credit Union may offer other rates for these accounts from time to time.

RATE SCHEDULE									
	Dividend Rate/ Annual Percentage Yield (APY)	Rate Type	Minimum Opening Deposit	Dividends Compounded	Dividends Credited	Dividend Period	Additional Deposits	Withdrawals	Renewable
☐ Share Certificate									
	1		\$2,500.00	Monthly	Monthly	Account's Term	Not Allowed	Allowed - See Transaction Limitations section	Automatic
	1	Fixed Rate							
	1								
	1								
	1								
	1								
	1								

ACCOUNT DISCLOSURES

Except as specifically described, the following disclosures apply to all of the accounts. All accounts described in this Truth-in-Savings Disclosure are share accounts.

- 1. RATE INFORMATION The annual percentage yield is a percentage rate that reflects the total amount of dividends to be paid on an account based on the dividend rate and frequency of compounding for an annual period. For Share Certificate accounts, the dividend rate and annual percentage yield are fixed and will be in effect for the initial term of the account. For accounts subject to dividend compounding, the annual percentage yield is based on an assumption that dividends will remain on deposit until maturity. A withdrawal of dividends will reduce earnings.
- **2. DIVIDEND PERIOD** For each account, the dividend period is the account's term. The dividend period

begins on the first day of the term and ends on the maturity date.

- **3. DIVIDEND COMPOUNDING AND CREDITING** The compounding and crediting frequency of dividends are stated in the Rate Schedule.
- 4. BALANCE INFORMATION To open any account, you must deposit or already have on deposit the minimum required share(s) in any account. Some accounts may have additional minimum opening deposit requirements. The minimum balance requirements applicable to each account are set forth in the Rate Schedule. For all accounts, dividends are calculated by the average daily balance method which applies a periodic rate to the average daily balance in the account for the dividend period. The average daily balance is calculated by adding the principal in the account for each day of the period and dividing that figure by the number of days in the period.
- **5. ACCRUAL OF DIVIDENDS** For Share Certificate accounts, dividends will begin to accrue on noncash deposits (e.g. checks) on the business day you make the deposit to your account. For Share Certificate accounts, if you close your account before accrued dividends are credited, accrued dividends will not be paid.
- **6. TRANSACTION LIMITATIONS** For all accounts, your ability to make deposits to your account and any limitations on such transactions are stated in the Rate Schedule. After your account is opened, you may make withdrawals subject to the early withdrawal penalties stated below.
- 7. **MATURITY** Your account will mature as stated on this Truth-in-Savings Disclosure or on your Account Receipt or Renewal Notice.

- **8. EARLY WITHDRAWAL PENALTY** We may impose a penalty if you withdraw funds from your account before the maturity date.
- **a.** Amount of Penalty. For Share Certificate accounts, the amount of the early withdrawal penalty for your account is 180 days' dividends.
- **b.** How the Penalty Works. The penalty is calculated as a forfeiture of part of the dividends that have been or would be earned on the account. It applies whether or not the dividends have been earned. In other words, if the account has not yet earned enough dividends or if the dividends have already been paid, the penalty will be deducted from the principal.
- c. Exceptions to Early Withdrawal Penalties. At our option, we may pay the account before maturity without imposing an early withdrawal penalty under the following circumstances:
- (i) When an account owner dies or is determined legally incompetent by a court or other body of competent jurisdiction.
- (ii) Where the account is an Individual Retirement Account (IRA) and any portion is paid within seven (7) days after the establishment of the account; or where the account is a Keogh Plan (Keogh), provided that the depositor forfeits an amount at least equal to the simple dividends earned in the amount withdrawn; or where the account is an IRA or Keogh and the owner attains age 59½ or becomes disabled.
- **9. RENEWAL POLICY** The renewal policy for your accounts is stated in the Rate Schedule. For accounts that automatically renew for another term, you have a grace period of ten (10) days after maturity in which to withdraw funds in the account without being charged an early withdrawal penalty.
- **10. NONTRANSFERABLE/NONNEGOTIABLE** Your account is nontransferable and nonnegotiable.
- **11. MEMBERSHIP** As a condition of membership, you must purchase and maintain the minimum required share(s) and pay a nonrefundable membership fee as set forth below.

Par Value of One Share \$25.00

Number of Shares Required 1

Membership Fee \$1.00

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

RCUA

National Credit Union Administration, a U.S. Government Agency